



Through Website

	रक्षा लेखा नियंत्रक का कार्यालय, गुवाहाटी उदयन विहार, नारंगी, गुवाहाटी-781171 OFFICE OF THE CONTROLLER OF DEFENCE ACCOUNTS UDAYAN VIHAR, NARANGI, GUWAHATI: 781171. ई-मेल/e-mail: cda-guw@nic.in फैक्स/FAX:0361-2640204 फोन/Ph: 0361-2640394, 2641142.	
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No. AN/1B/3320/Misc/Vol-X

Dated: 18.09.2015

To,

All section of Main office
All Sub Offices
CDA Guwahati

Subject: Grievance Redressal System in CDA Guwahati

Attention of the various third parties, including Defence Civilians whose payments are being released from the office of the CDA Guwahati and from various sub offices, are invited for effective implementation of a grievance redressal mechanism in the Main Office CDA Guwahati in order to facilitate prompt settlement of their grievances.

As such the under mentioned officers have been nominated to attend and redress the grievances. These officers may be contacted directly as and when require for redressal of their grievances.

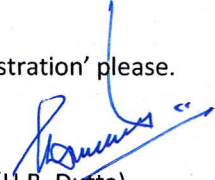
Sl No	Name	Designation	Contact No
01.	Shri K Lalbiakchuunga	IDAS, Asstt. Controller	M – (+91)7035304129 O – 0361 – 2640394, 2641142 Fax – 0361 - 2640204 Email– biakakhuptong@rediffmail.com
02.	Shri H.B. Dutta	Senior Accounts Officer (Administration)	M – (+91)9954707100 O – 0361 – 2640394, 2641142 Fax – 0361 - 2640204 Email – lodnih.dutta@gmail.com

Additionally, website of the CDA Guwahati (i.e. <http://cdaguwahati.gov.in>) has an external link of CPGRAMs (Centralized Public Grievance Redressal And Monitoring System) which can be effectively used.


(K. Lalbiakchung, IDAS)
Public Grievance Officer

Copy to:

The Officer In-charge : For uploading in CDA Guwahati website>'Administration' please.
EDP Section
Local


(H.B. Dutta)
SAO(AN)