



रक्षा लेखा नियंत्रक का कार्यालय, गुवाहाटी उदयन विहार, नारंगी, गुवाहाटी-781171

OFFICE OF THE CONTROLLER OF DEFENCE ACCOUNTS

UDAYAN VIHAR, NARANGI, GUWAHATI: 781171.

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To,

- (1) All AOs (GE)
- (2) All CWE
- (3) All CEs
- (4) All GEs

Subject: Grievance Redressal System in CDA Guwahati

For facilitating prompt settlement of grievances and complaints related to delay arising out of payment of bill in respect of MES Contractors and Suppliers whose payments are being released from the office of the CDA Guwahati, the under mentioned officers have been nominated to attend and redress the grievances. These officers may be contacted directly as and when require for redressal of their grievances.

SI No	Name	Designation	Contact No
01.	Shri K Lalbiakchhunga	IDAS, Asstt. Controller	M – (+91)7035304129 O – 0361 – 2640394, 2641142 Fax – 0361 - 2640204 Email– biakakhuptong@rediffmail.com
02.	Shri H.B. Dutta	Senior Accounts Officer (Administration)	M – (+91)9954707100 O – 0361 – 2640394, 2641142 Fax – 0361 - 2640204 Email – lodnih.dutta@gmail.com
03.	Shri T. C. Gogoi	Senior Accounts Officer (E Section)	M – (+91) 9436193916 O – 0361 – 2640394, 2641142 Fax – 0361 - 2640204

Additionally, website of the CDA Guwahati (i.e. <http://cdaguwahati.gov.in>) has an external link of CPGRAMs (Centralized Public Grievance Redressal And Monitoring System) which can be effectively used.

The aforesaid information may please be disseminated to the all concerned and given wide publicity.

(K. Lalbiakchhunga, IDAS)
Public Grievance Officer

Copy to:

The Officer In-charge : For uploading in CDA Guwahati website>'Administration' please.

EDP Section

Local

(H.B. Dutta)
SAO(AN)